

User Guide





PiPPA is a share Bike service that you can Rent and Return a bike and Make a payment through one application.



2

A A











You need SMS receivable phone for sign up instantly.

If you cannot receive SMS, please send Email to support at <u>support@pippa.co.jp</u>. (Please tell us your phone number you have tried to register with PiPPA in an Email.)



You need internet access (Wi-Fi or mobile internet) to use PiPPA



You must Return to PiPPA Port to finalize your trip.

Vad

Sto.





AVAILABLE PLANS: 2Plans to choose



Premium Monthly Membership Membership include unlimited 30-minute rides.





First 30 min (0-30min) After 30 min Each Additional 30min (excl.tax)

15 min= Free (Free Ride)

25 min= Free (Free Ride)

45 min= 100 yen (Free Ride + 100 yen x 1)

A A A

Ma PIPPA





< Download App >



9+2 1 37-24-500-270882070488 68850

. . .

127731 BB 10772

• = =

<	Login	
Nick name	PiPPA	
Residential area	International United S	>
Usage area	京都府 京都市	>
Purpose of use	Tourism	>
Sex	man	2
Birth day	2000-05	2
Occupation	University Students	>
Coupons and discounts t purpose of use, such as	to campaign in accordance with the using a notice is given.	
On the confirmation of the u	ne user agreement, please check 'agree' ser agreement	
Touch and retrieve authe number input.	entication the authentication code	
Please enter the verif	ication code	
	Verify phone	

< Open App and Sign up>



A PIPPA

9













12

 \odot





1. Find a PiPPA Port

Find a PiPPA port nearby on a

MOP where you can rent and return a PiPPA



Unlock your bike by either QR unlock or Touch unlock

2. Unlock a PiPPA Bike



QR Unlock You can unlock a key by

scanning the QR code on a smart key or on a bike handle.



Touch Unlock You can unlock a key by placing your smart phone on a smart key.



Please put your cell phone close to the smart lock until unlock is successful

Quickly unlock



3. Ride



Temporary Parking

If you want to stop somewhere, close the back lock and choose the "temporary parking" on your App.



Please note that you WILL BE CHARGED while using "temporary parking".

4. Finish your ride

Return PiPPA to PiPPA port and close the back lock to finalize your trip.



After closing the back lock, you will automatically be charged from your wallet on your app.

Please make sure to **Return PiPPA to PiPPA Port** to finalize your trip. GAN0





Before Unlock a Smart Key

△ SPOKE ALERT

If the key is touching the spoke, it WILL NOT be unlocked.









If you cannot open a Smart Key

- 1 Hold the key knob and mobe it up and two or three times while pushing it in the back.
- Since the application screen shows "temporary parking confirmation", then tap "temporary parking".



When sound beeps, wait for about 20 seconds.



4 Unlock again from QR unlock / touch unlock.



(?) If not able to unlock, please contact our call center.

C 0120-288-870 (Japanese only)

For English,

please send email at "support@pippa.co.jp". (Please write down your pippa registered mobile phone number in the email.)

We apologize for the inconvenience. Please be especially careful in unlocking key at sloping ground.

17

CANNOT FINISH YOUR TRIP 📜



PiPPA Customer Support 0120-288-870 (24h/7days) Japanese only.

Please Email Support at support@pippa.co.jp for English.